**FIG. 1**

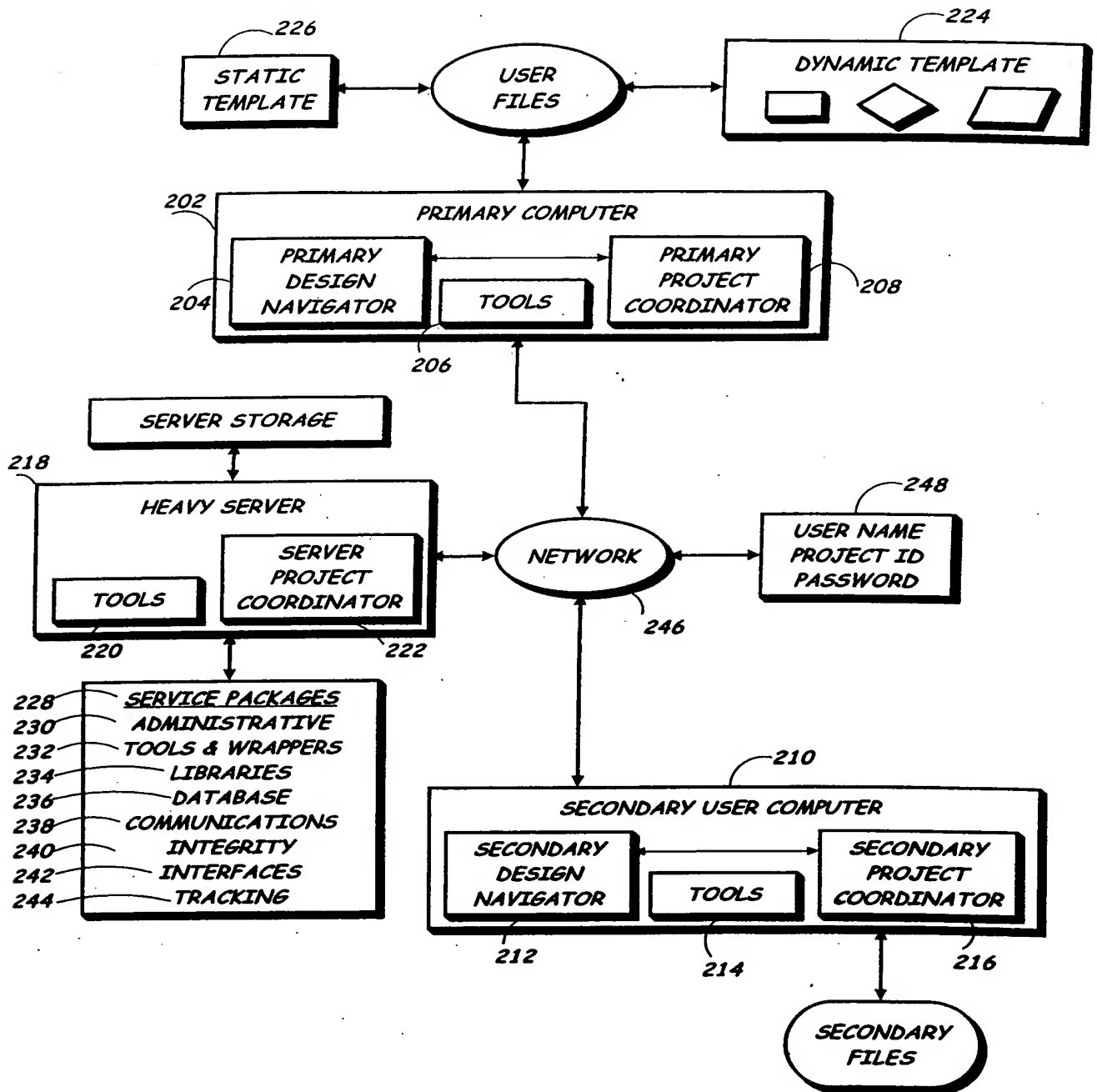


FIG. 2

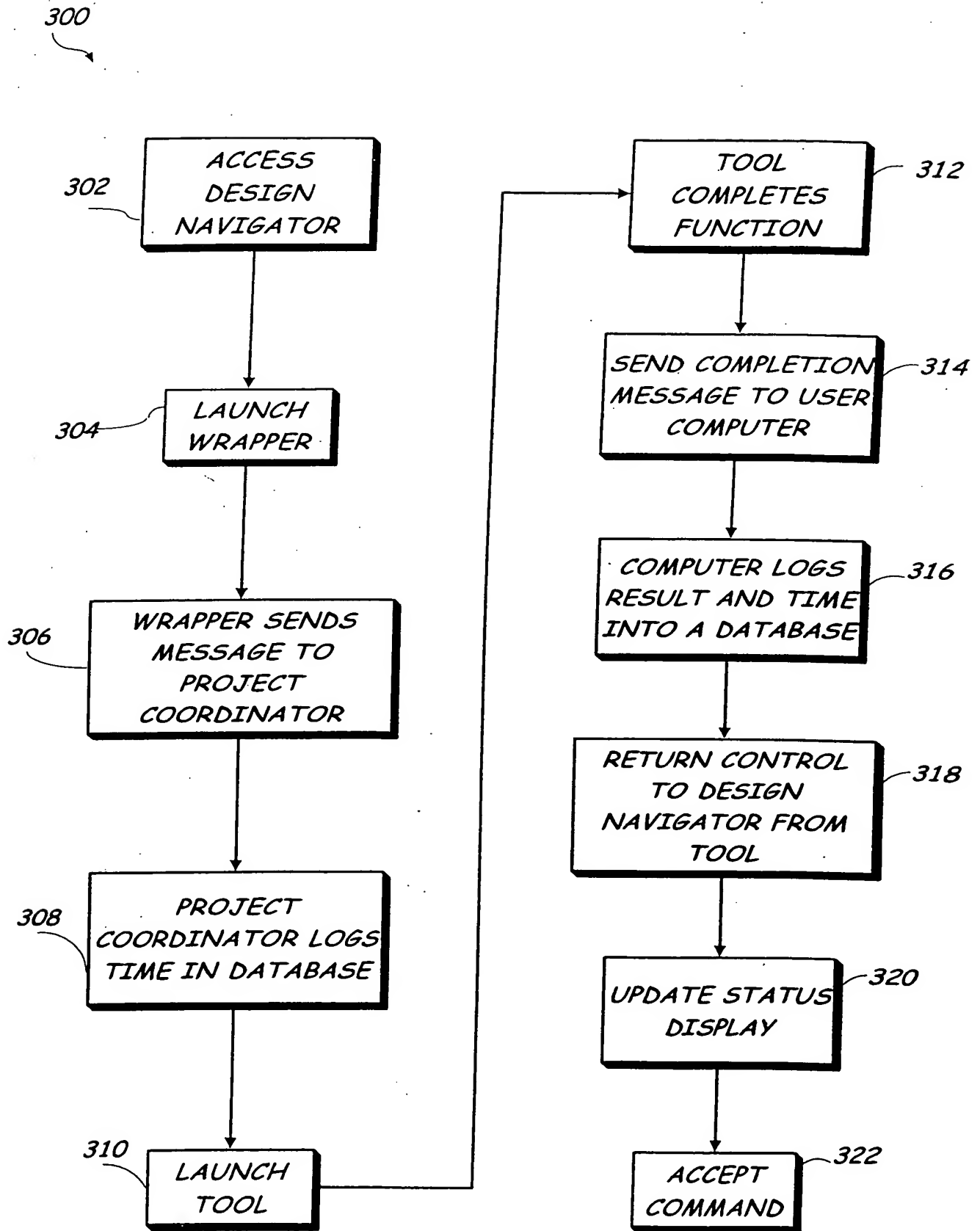


FIG. 3

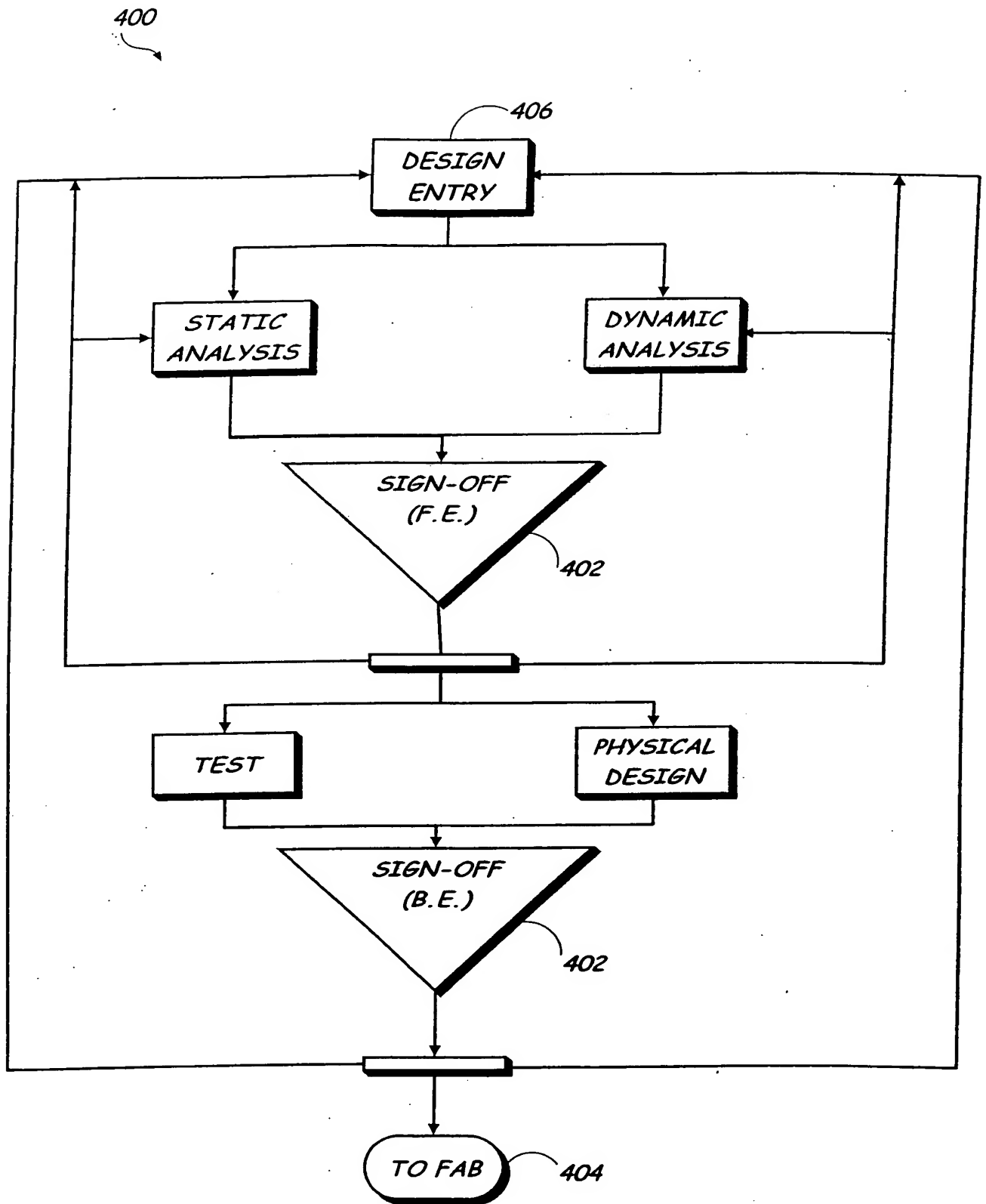
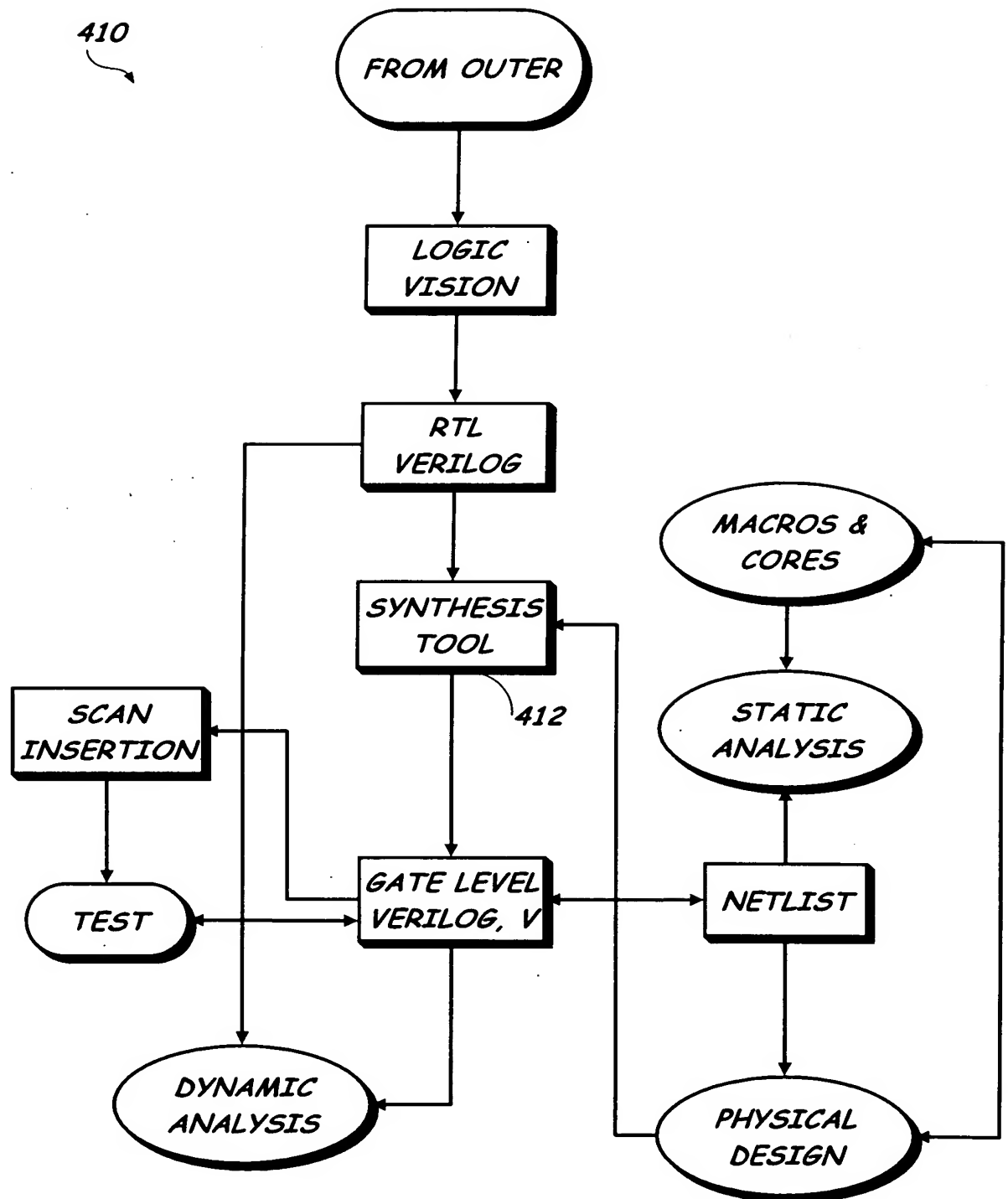
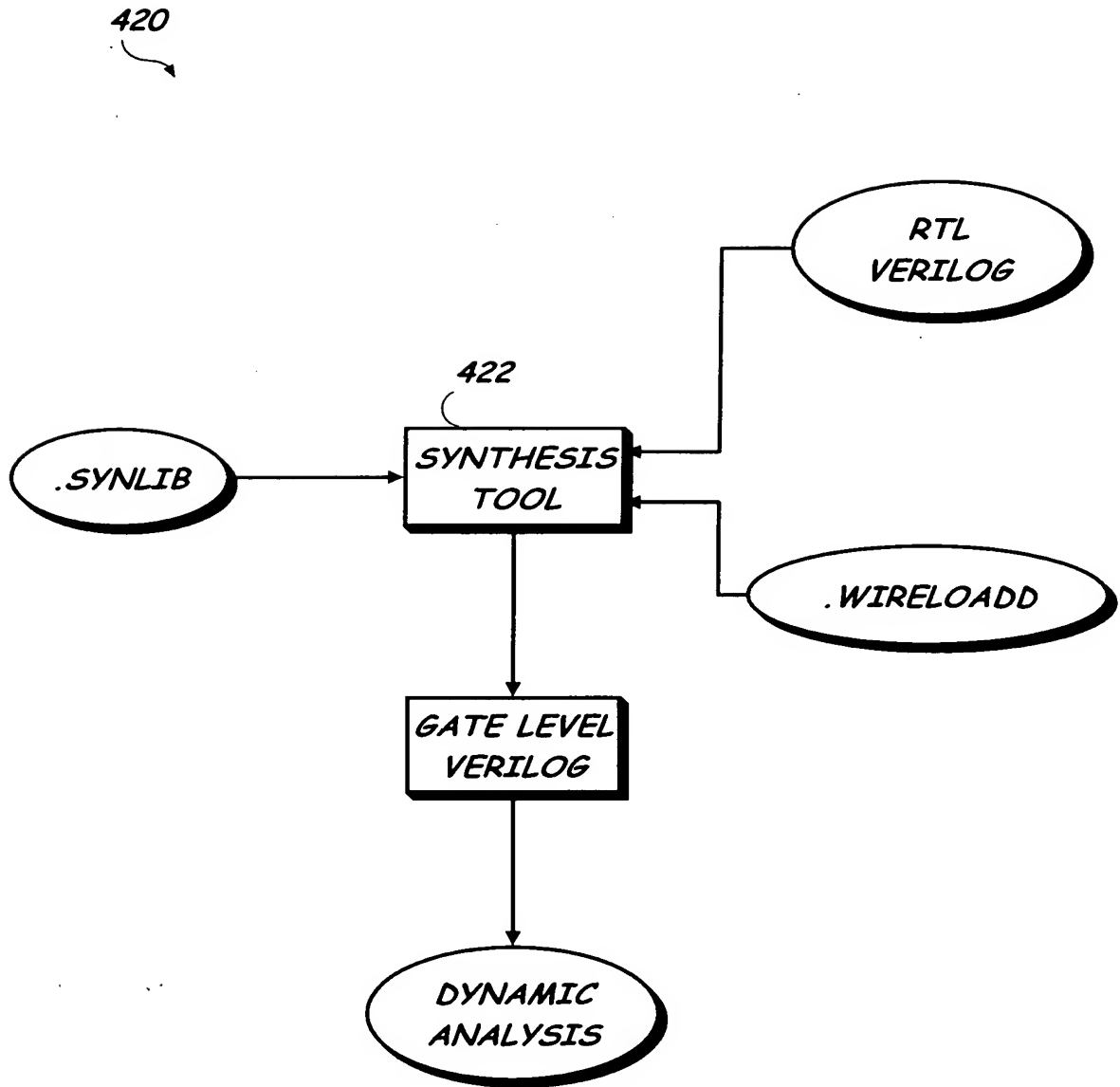


FIG. 4A



**FIG. 4C**

500

502

GLOBAL  
NO. OF USERS  
NO OF PROJECTS  
NO. OF SERVERS  
TOTAL SERVER TIME  
TOTAL SERVER TIME (NORMALIZED)  
AVERAGE SERVER TIME/PROJECT

504

BY PROJECT  
PROJECT STATISTICS  
NO. OF USERS  
SERVERS USED  
TOTAL PROJECT SERVER TIME  
SERVER TIME/USER  
NO. OF TOOL RUNS  
TOOL RUNS/USER  
PERCENTAGE CRASHED  
PERCENT USEFUL TIME

506

BY SERVER  
TYPE OF SERVER  
SERVER UP TIME  
NO OF TOOLS RUN  
AVERAGE SERVER TIME/TOOL RUN  
NO. OF TOOL CRASHES  
PERCENT SERVER USEFUL TIME

508

BY TOOL  
NO. OF TOOL RUNS  
NORMALIZED AVG. SERVER TIME/RUN  
NO. OF TOOL CRASHES  
PERCENT USEFUL TIME

510

CROSS-CORRELATIONS  
CRASHES VS. PROJECT  
CHARACTERISTICS  
SYSTEM USAGE VS. PROJECT  
CHARACTERISTICS  
SYSTEM USAGE VS. NO. OF SITES

512

OTHER

FIG. 5